



CLIENT RESOURCE SHEET

**WELCOME TO THE
ALAMEDA COUNTY
FAMILY JUSTICE CENTER
470 27th STREET, OAKLAND, CA 94612
(510) 267-8800 – www.acfjc.org**



You are safe here and we respect your choices.

Following is a list of all of the services available to you through the Family Justice Center.

Please take the time to review this list. You can talk to someone today if you are interested in receiving any of the listed services now or in the future.

Please note that service providers indicated with a "*" are mandated reporters of child and/or elder abuse and/or neglect.

* **NAVIGATORS:** A Navigator will review the types of services available to you from a variety of agencies and help connect you with those who can address your needs. They are available to you, your children, and your family on a short and long term basis. They will serve as a single point of contact and assist you with making appointments.

ADVOCATES: Advocates at the FJC can assist you and your children/family with immediate crisis intervention, court accompaniment, restraining orders, and in obtaining many other resources. They come from a broad range of organizations, speak many languages, and represent many cultures. Even if you are not ready to speak to the police, they can assist you with safety planning and other services as part of immediate and long-term case management assistance.

* **POLICE:** The FJC partners with law enforcement entities in every city throughout Alameda County. In addition, Oakland Police Department domestic violence detectives available on-site to meet with you if you want to report a crime or have an open case.

* **DISTRICT ATTORNEY'S OFFICE (the DA):** The DA and the Victim Witness Assistance Program have offices on site to assist you and your children/family. An assistant district attorney or victim/witness counselor can answer your questions about the criminal process and provide information about orders of protection and assist you with safety planning.

* **COUNSELING/THERAPY/FAITH BASED SUPPORT:** Immediate, short-term, and long-term counseling is available from licensed social workers, marriage and family therapists, and chaplains from a variety of FJC partners. If you are interested in receiving counseling and support to assist you and your children/family, please inform your navigator or advocate.

* **CHILDREN'S SERVICES:** Children can spend time at KidZone and/or receive services from on site partners while you also receive services. Activities are available all day long, and specialists/counselors will be informed of your appointment schedule, so that they can reach you in case of emergency.

DEAF SERVICES: ASL proficient advocates are available on site to assist deaf and hard of hearing clients and their children/families. Services include support groups, children's art therapy, peer counseling, 24-hour hotline, connections to social services, legal advocacy, community education and technical assistance.

ACFJC #: _____

Date: _____

Please read the list below, and place a check in the box next to anything you would like to discuss today at the Family Justice Center.

Why did you come to the Family Justice Center today? _____

Safety Planning:

- ☐ Assistance developing a safety plan if you are still in the relationship
- ☐ Assistance creating a safety plan if you have left the relationship
- ☐ Assistance Changing the Locks at Your Residence

Counseling:

- ☐ Crisis Intervention Services
- ☐ Group/Individual Counseling for you and/or your Children/Family
- ☐ Assessment/Counseling Services for you and/or your Children/Family
- ☐ Faith Based Support and you and/or your Children/Family

Housing/Shelter:

- ☐ Help Obtaining Shelter
- ☐ Help Obtaining New Permanent Housing
- ☐ Help Moving/Relocating
- ☐ Assistance accessing emergency housing (i.e. domestic violence shelters)

Entitlements/Benefits:

- ☐ Help with Public Benefits (Includes Transportation, Medical, Food Stamps)
- ☐ Assistance Applying for Emergency Financial Assistance
- ☐ Career Services/Job Training Information
- ☐ Information on Educational Programs

Criminal Justice:

- ☐ Victim of Crime Reimbursement Information if you have made a complaint to the police
- ☐ Victim/Witness Advocacy (incl. Criminal Court Accompaniment) if you have made a complaint to the police
- ☐ Meeting with District Attorney and/or Oakland Police Department Detective regarding your case

Civil Legal:

- ☐ Meet with a legal advocate to learn about your rights
- ☐ Receive information on what to expect in the legal system and learn about the process for a victim of crime
- ☐ Receive information on immigrant rights for crime victims (i.e. UVisa applications)
- ☐ Assistance with divorce, child custody
- ☐ Assistance with filing a civil claim
- ☐ Information on Temporary Restraining Order/Protection Orders

Practical Assistance:

- ☐ Emergency Food Packet (Supplies May Be Limited)
- ☐ Emergency Clothing (Supplies May Be Limited)
- ☐ Emergency Baby Supplies (Supplies May Be Limited)

Languages:

- ☐ ASL (On-Site)
- ☐ Spanish (On-Site)
- ☐ Wide Variety of Language Translators Through Language Line Services